

## ACTIVE DUTY (MOBILIZED) EO COMPLAINT PROCESS

- Complaint must be filed within **60 days** of the incident
- Commander must report formal complaint within **72 hrs** to the first General Courts Martial Convening Authority (GCMCA)
- Commander or investigating officer has **14 days** to investigate the allegations
- Complainant has **seven calendar days** to appeal to the next higher commander if complainant is not satisfied
- Commanders have **14 days** to act on the appeal and provide feedback to complainant on the results
- EOA conducts an assessment **30-45 days** after final-decision of the formal complaint (substantiated or unsubstantiated) and reviews for corrective action and deters any incident of reprisal. The Commander receives the reports and recommendations on DA FM 7279-1-R NLT **45 days** following final decisions made on complaints

## ARNG SOLDIERS MOBILIZED TO ACTIVE DUTY AND EO

- ARNG Soldiers follow AR 600-20 for EO training and complaints process when mobilized on Title 10 for 30 days or more
- Imperative ARNG leadership appoint EOLs in each mobilized unit, platoon, section or group
- EOLs are responsible in contacting their parent Active Component EOA to coordinate appropriate unit and EOL training as time allows before and during mobilization
- Resolve all EO complaints prior to the completion of the Soldier's active duty tour
- ARNG EO Mobilization Information located at <http://www.ngb.army.mil/staff/special/eo/policyprograms/arng/training.asp>

**NGB Form 332 FEB 2009**