

**OPERATIONS
Air Mobility Command**

1. Objective. As prescribed in AFI 38-201, *Determining Manpower Requirements*, this Air National Guard Manpower Standard (ANGMS) quantifies the full-time manpower requirement to accomplish the tasks described in the work center description for varying levels of workload volume in the Operations work center of Air Mobility Command (AMC) gained Air National Guard (ANG) C-130 flying units.

2. Authority. AFI 10-, 11-, and 13-series (formerly AFR 55- and 60-series); 50-, 51-, 55-, and 60- AMC directives; and the Air Force Technical Order System contains policy and procedural guidance for the Operations function. This ANGMS has been developed in accordance with procedures contained in AFPAM 38-201V1, *Air Force Management Engineering Program (MEP) Processes*, formerly AFR 25-5, and is the result of a functional review.

3. Applicability. This ANGMS applies to AMC gained ANG C-130 flying units operating an Operations work center, FAC 3100-AM. This ANGMS does not apply to: 176th Composite Group, 189th Air Group, 193rd Special Operations Group, and Mission Support Units.

4. Standard Data:

- a. Classification. Type III.
- b. Approval Date. 24 June 1994.
- c. Manpower Data Source. Staffing Pattern.
- d. Standard Manpower Equations:
 - (1) $Y = 2$ (Constant Manpower) at Airlift Wings.
 - (2) $Y = 1$ (Constant Manpower) at Airlift Groups.
- e. Workload Factor. Not applicable.

5. Application Instructions:

- a. A constant manpower of two authorizations will be provided this work center at locations having an ANG Operations work center with an AMC airlift mission.
- b. The manpower requirements for the Operations work center, FAC 3100-AM, has been determined as essential and regardless of increases or decreases in workload or changes in the Man-hour Availability Factor (MAF) these requirements will exist.
- c. AF Form 1113, Standard Manpower Table, (attachment 2) reflects the total required manpower by grade and skill.

6. Statement of Conditions. The conditions listed below had no affect on the development of this standard, nor will they affect future applications. Analyses of these levels of service indicate no manpower impact:

- a. Minimum response rates.
- b. Minimum manpower levels.
- c. Standardized crew complements.
- d. Safety considerations.
- e. Aircraft turn-around time.
- f. Length of waiting periods.
- g. Levels of backlog.
- h. Hours of operation.

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Major General, USAF
Director, Air National Guard

OFFICIAL

DEBORAH GILMORE
Chief
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2 Attachments
1. Work Center Description
2. Standard Manpower Table

**WORK CENTER DESCRIPTION
OPERATIONS**

DIRECT:

1. MANAGEMENT:

1.1. DIRECTS SUBORDINATE WORK CENTER ACTIVITY:

1.1.1. DEVELOPS DIRECTIVE. Develops directive by researching, drafting, proofreading typed copy, and signing completed directive as required.

1.1.2. INSPECTS WORK IN PROGRESS. Inspects work being performed by subordinate.

1.1.3. COORDINATES WORK CENTER ACTIVITY. Coordinates with supervisor and other unit or agency on subordinate personnel work center status.

1.1.4. INFORMS PERSONNEL. Informs personnel on matter affecting individual or work center status.

1.1.5. SCHEDULES PERSONNEL. Reviews work requirement and priority, reviews personnel status, determines duty assignment, and prepares personnel schedule for subordinate work center.

1.2. ADVISES AND COORDINATES:

1.2.1. ADVISES COMMANDER AND/OR STAFF. Advises commander and/or staff on matter related to Operations.

1.2.2. COORDINATES WITH OTHER AGENCY.

1.2.3. PREPARES REPORT. Prepares report on operation status of subordinate work center and forwards to Air National Guard Readiness Center (ANGRC).

1.3. ADMINISTERS SUBORDINATE WORK CENTER PERSONNEL:

1.3.1. INDOCTRINATES PERSONNEL. Conducts initial interview, makes original job assignment, and acquaints newly assigned personnel with the work center.

1.3.2. RATES PERFORMANCE:

1.3.2.1. PREPARES PERFORMANCE REPORT. Prepares performance report by researching, evaluating, drafting, proofreading typed copy, marking box, and signing completed report.

1.3.2.1.1. PREPARES ENLISTED PERFORMANCE REPORT.

1.3.2.1.2. PREPARES CIVILIAN EVALUATION.

1.3.2.1.3. PREPARES OFFICER PERFORMANCE REPORT.

1.3.2.2. PREPARES ENDORSEMENT TO ENLISTED PERFORMANCE REPORT. Prepares endorsement to enlisted performance report by researching, evaluating, drafting, proofreading typed copy, and signing completed report.

1.3.2.3. NOMINATES PERSONNEL FOR AWARD. Prepares recommendation by researching, evaluating, drafting, proofreading typed copy, and signing completed recommendation, as required.

1.3.3. COUNSELS PERSONNEL:

1.3.3.1. COUNSELS SUBORDINATE PERSONNEL. Counsels subordinate on performance and progress in career development, suggests area for improvement, and commends subordinate's effort.

1.3.3.2. COUNSELS AND ASSISTS. Counsels and assists subordinate with morale, welfare, and disciplinary problem; takes necessary action to correct condition and maintain discipline.

1.4. REVIEWS INCOMING DISTRIBUTION. Reviews distribution for information and assigns project officer to item that requires action.

1.5. REVIEWS OUTGOING CORRESPONDENCE. Reviews for accuracy and completeness, and signs when applicable.

1.6. REVIEWS REPORT AND STATISTICAL DATA. Reviews internally generated statistical data maintained in subordinate work center for impact on work center status and identifies possible trend that requires management action.

1.7. RECEIVES AND ASSISTS VISITING OFFICIAL. Receives and assists visitor, inspector, or other official; and, when required, escorts in restricted or controlled area.

1.8. INSPECTS FACILITY. Periodically inspects facility for housekeeping, safety, fire hazard, or equipment condition that requires attention.

1.9. INVESTIGATES MISHAP OR INCIDENT. Investigates mishap or incident involving subordinate work center personnel and prepares required report and associated correspondence.

1.10. MONITORS MANAGEMENT IMPROVEMENT PROGRAM. Assists subordinate in developing improvement suggestion.

1.11. ATTENDS MEETING:

1.11.1. PREPARES FOR MEETING, BRIEFING, OR CONFERENCE:

1.11.1.1. PREPARES TO ATTEND A MEETING, BRIEFING, OR CONFERENCE. Gathers information and reference material needed for participation in a meeting, briefing, or conference.

1.11.1.2. PREPARES TO CONDUCT A MEETING, BRIEFING, OR CONFERENCE. Gathers information and reference material in preparation for conducting a meeting, briefing, or conference.

1.11.2. CONDUCTS OR ATTENDS A MEETING, BRIEFING, OR CONFERENCE.

1.12. MONITORS INTERNAL TRAINING:

1.12.1. REVIEWS TRAINING PROGRAM. Reviews training program for subordinate work center personnel and maintains record.

1.12.2. READS PUBLICATION. Maintains job proficiency by reading applicable technical and standard publication.

1.13. PREPARES BUDGET. Prepares input to unit resource manager by researching, evaluating, coordinating, drafting, and forwarding estimate. Answers follow-on inquiry on estimate.

1.14. PARTICIPATES IN OPERATION, EXERCISE, OR INSPECTION. Participates in or evaluates operation, exercise, or inspection.

1.15. REVIEWS FLYING SCHEDULE. Reviews, evaluates, and approves flying schedule.

1.16. EVALUATES AIRCREW QUALIFICATION. Evaluates aircrew flight check conducted by Standardization and Evaluation (Stan/Eval) section and reports on AF Form 8, Certificate of Aircrew Qualification.

1.17. DIRECTS FLYING ACTIVITY DURING EMERGENCY CONDITION. Directs flying activity of the unit during emergency condition and coordinates on procedure connected with an aircraft emergency.

1.18. ASSIGNS REPORT RESPONSIBILITY. Determines requirement for report, assigns responsibility for data collection and report preparation, and reviews and approves completed report.

1.19. PROVIDES LATERAL OPERATIONAL SUPPORT. Coordinates support of higher headquarters directed mission involving aircraft from other ANG, AF Reserve, or Air Force unit.

1.20. SERVES AS PRESIDENT OF AIRCRAFT ACCIDENT INVESTIGATION BOARD.

INDIRECT: Indirect work involves those tasks that are not readily identifiable with the work center's specific product or service. The major categories of standard indirect work are Supervision, Administration, Meetings, Training, Supply, Equipment Maintenance and Cleanup. See AFMS 00AA for the Standard Indirect Description.

STANDARD MANPOWER TABLE										
WORK CENTER/FAC			APPLICABILITY MAN-HOUR RANGE							
Operations 3100-AM/C-130 Airlift Units			Constant Manpower							
AIR FORCE SPECIALTY TITLE	AFSC	GRADE	MANPOWER REQUIREMENT							
Airlift Group:										
Operations Group	10C0	CIV	1							
TOTAL			1							
AIR FORCE SPECIALTY TITLE	AFSC	GRADE	MANPOWER REQUIREMENT							
Airlift Wing:										
Operations Group	10C0	CIV	1							
Operations Group	10C0	CIV	1							
TOTAL			2							